

COMLOG WESTPAC Dialing Procedures

Dialing Codes:

7= DSN phone line Access
9=Commercial phone line access

DSN Area Codes:

East Coast US -- 312
Europe – 314, 504 for video calls
Pacific – 315, 505 for video calls
Alaska – 317, 507 for video calls
Southwest Asia – 318, 508 for video calls
Canada – 319, 509 for video calls

Dialing DSN:

Dial 7, DSN AREA CODE, NUMBER
Example. CLWP N6 would be: 7, 315-421-2598

Dialing a TOLL FREE Commercial number from DSN:

Dial 7, 809-463-3376 (wait for dial tone) 1-800-xxx-xxxx
***NOTE* Only works with toll free numbers, IE 800, 888, etc.**

Dialing Commercial:

In country Singapore
Ex. CLWP BWO would be Dial 9, 6750-2598

Dialing commercial from Singapore to International:

9 + 001 + Country Code + Telephone Number
9 + 013 + Country Code + Telephone Number
9 + 019 + Country Code + Telephone Number
9 + 020 + Country Code + Telephone Number

- 001 Premium service that provides customers the fastest and most direct means of calling. This is also the most expensive service.
- 013 Reasonable quality for overseas calls at a slightly cheaper cost.
- 019 SingTel VOIP service. Services will not work well in countries with poor telecommunications infrastructure.
- 020 Premium grade direct dial service providing high-quality calls and instant access to Malaysia.

Calling the USA commercial from Singapore:

9, 0011(Area Code)123-4567

Calling Malaysia Commercial:
9, 001-60 (Malaysian Number)

Calling Philippines Commercial:
9, 001-63 (Philippines Number)

Calling Indonesia Commercial:
9, 001-62 (Indonesia Number)

Calling Thailand Commercial:
9, 001-66 (Thailand Number)

Calling Brunei Commercial:
9, 001-673 (Brunei Number)

Calling Japan Commercial:
9, 001-81 (Japan Number)

Calling Australia Commercial:
9, 001-61 (Australia Number)

Calling South Korea Commercial:
9, 001-82 (South Korea Number)

Calling Vietnam Commercial:
9, 001-84 (Vietnam Number)

Long distance companies' local access code for Singapore:
AT&T: 800-011-1111
MCI: 800-011-2112
Sprint: 800-017-7177